

Good Neighbour Commitment Engagement Status – as of April 2023

Good Neighbour Commitments Pre-engagement:	Good Neighbour Commitments Post-engagement amendments:	Finalized Commitment:
Regular meetings with BIA and Community Leagues	During community consultations Boyle Street heard that meaningful dialogue between the organizations was important but that additional stakeholders like surrounding businesses, residents, and the Edmonton Police Service also needed to be represented in these conversations. Community asked that these meetings be held monthly rather than quarterly as first proposed. Community Action Team meetings.	Monthly Community Action meetings which include representatives made up of residents, businesses, other service providers, and Edmonton Police Services.
Onsite Security	Security will be onsite during operational hours. During community engagement discussions community members discussed concerns regarding the impact of the site outside of the building. To address these concerns, security will patrol the surrounding block once every hour.	Security will be onsite during operational hours and will participate in hourly community wellness checks within a one-block radius of the Health Hub.
Community litter and needle clean up	Boyle Street has committed to hiring a clean-up crew to tidy up Three (3) times a week, three (3) hours a day. During the community engagement community members felt this was an appropriate impact mitigation.	Boyle Street has committed to hiring a clean-up crew to tidy up Three (3) times a week, three (3) hours a day.
Advocacy alongside BIA for business priorities	While Boyle Street and the OSBA have several shared priorities (increased lighting in the area, more sidewalk space, etc.) Additional EPS presence in the area has also been identified as an area that Boyle Street could support local business efforts.	Boyle Street will advocate alongside the OSBA for identified business priorities in the area.
Ongoing commitment to address community concerns	During the community engagement several community members shared concerns regarding the impact the site will have on the public safety in the area. Boyle Street has committed to addressing concerns as they arise at the leadership level however many community residents felt additional supports were required. To address concerns from the community regarding community impact Boyle Street has created a position dedicated to “intensive local support.” This position will be available during operational hours and will be available to address immediate community concerns (in an on-call capacity) as they arise. Additionally, this position will be tasked with building relationships and working collaboratively with the surrounding neighbourhood and business to address emerging concerns immediately.	Boyle Street will provide an Intensive Community Support Worker position dedicated to supporting the surrounding community and businesses.

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<p>Ongoing working relationship with Edmonton Police Services</p>	<p>Boyle Street and EPS are continuing to work together on the Health Hub. Impacted community and business have requested additional EPS resources for the area and regular updates on crime data.</p>	<p>Boyle Street commits to entering a memorandum of understanding with EPS which will outline relationship parameters between the two organizations, commits to ongoing Police presence both onsite and in the area, that would not impact the confidentiality and relationship with staff and services users, commits to respectful dialogue between staff of both organizations, and regular updates on crime data and impacts of the site.</p>
<p>Entrance</p>	<p>During the community consultation several local businesses and residents articulated concern for the impact that the service could have on the front façade of the building. There was also concern with the impact that individuals accessing the front could have on surrounding business. In a later community engagement Boyle Street presented the idea of moving the main entrance and the consensus from the community was that a front entrance was the best approach to the site.</p>	<p>Boyle Street is committed to a front door entrance.</p>